

# Introduction to GACRC Teaching Cluster

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Georgia Advanced Computing Resource Center (GACRC)

Enterprise Information Technology Services(EITS)

The University of Georgia

# Outline

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- GACRC
- Overview
- Working Environment
  - Three Folders
  - Three Computational Partitions
  - Software on Cluster
- Submit a Computational Batch Job
- GACRC Wiki and Support

# GACRC

- A high-performance-computing (HPC) center at the UGA
- Provide to the UGA research and education community an advanced computing environment:
  - HPC computing and networking infrastructure located at the Boyd Data Center
  - Comprehensive collection of scientific, engineering and business applications
  - Consulting and training services

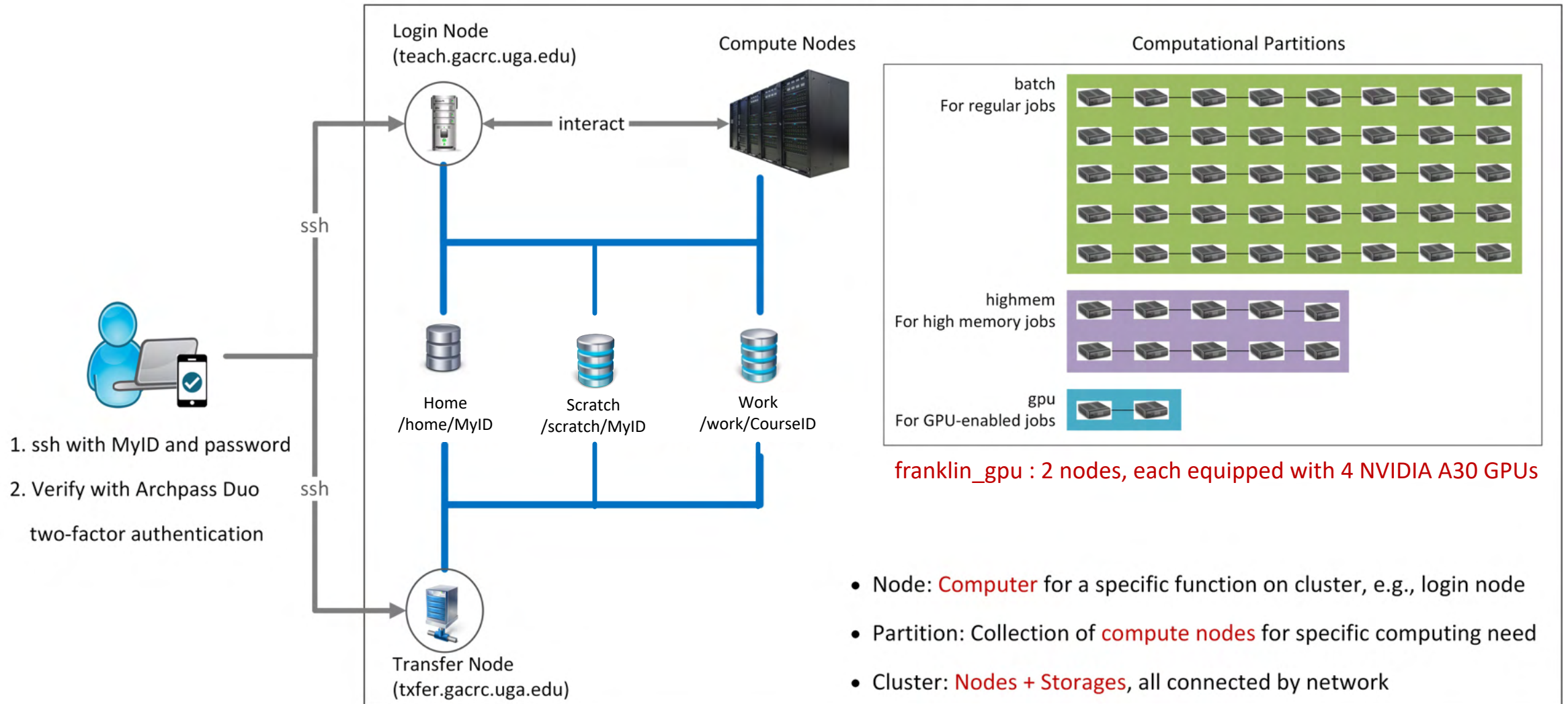
Wiki: <http://wiki.gacrc.uga.edu>

Support: [https://wiki.gacrc.uga.edu/wiki/Getting\\_Help](https://wiki.gacrc.uga.edu/wiki/Getting_Help)

Web Site: <http://gacrc.uga.edu>

Kaltura Channel: <https://kaltura.uga.edu/channel/GACRC/176125031>

# Teaching Cluster



Note: You need to connect to the **UGA VPN** at first when accessing from outside of the UGA main campus.

# Working Environment

[https://wiki.gacrc.uga.edu/wiki/Systems#Teaching\\_cluster](https://wiki.gacrc.uga.edu/wiki/Systems#Teaching_cluster)

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- Two nodes, your "username" is your MyID for both of them:
  1. For batch job workflow, the host to log into is **teach.gacrc.uga.edu**
  2. For file transfers, the host to log into is **txfer.gacrc.uga.edu**
- Three Directories:
  1. /home/MyID: directory for static data (e.g., scripts, software, etc...)
  2. /scratch/MyID: working space for running computational jobs
  3. /work/CourseID: directory for course data
    - a. /work/CourseID/MyID : data storage space for individual user in a class (e.g., /work/ bcmb8330/MyID)
    - b. /work/CourseID/instructor\_data : data shared with class by the instructors
- Three Partitions:
  1. batch: for running regular computational jobs, e.g., MPI jobs
  2. highmem: for running high-memory jobs
  3. franklin\_gpu and gpu: for running GPU jobs

# Working Environment (cont.)

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## ➤ Software

1. Software names are long and have a Easybuild toolchain name associated to it
2. Complete module name: **Name**/**Version**-toolchain, e.g., **Python**/**3.12.3**-GCCcore-13.3.0
3. Software names are case-sensitive!
  - `module spider pattern` : Search modules using a name pattern (case-insensitive)
  - `module load/unload moduleName` : Load/remove a module
  - `module avail` : List all available modules on the cluster
  - `module list` : List modules currently loaded
  - `module purge` : Remove all modules from working environment

# Submit a Batch Job

[https://wiki.gacrc.uga.edu/wiki/Running\\_Jobs\\_on\\_the\\_teaching\\_cluster](https://wiki.gacrc.uga.edu/wiki/Running_Jobs_on_the_teaching_cluster)

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1. Log on to Login node using MyID and password, and two-factor authentication with Archpass Duo:

`ssh MyID@teach.gacrc.uga.edu`

2. Change directory to /scratch directory: `cd /scratch/MyID`
3. Create a working subdirectory for a job : `mkdir workDir`
4. Change directory to workDir : `cd workDir`
5. Transfer data from local computer to workDir : use `scp` or **WinSCP** to connect Transfer node  
Transfer data on cluster to workDir : log on to Transfer node and then use `cp` or `mv`
6. Make a job submission script in workDir : `nano sub_mpi.sh`
7. Submit a job from workDir : `sbatch sub_mpi.sh`
8. Check job status : `sq --me` or Cancel a job : `scancel JobID`

# Step1: Log on to Login node

[https://wiki.gacrc.uga.edu/wiki/Connecting#Connecting to the teaching cluster](https://wiki.gacrc.uga.edu/wiki/Connecting#Connecting_to_the_teaching_cluster)

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1. Teaching cluster access requires verification using two-factor authentication with **Archpass Duo**. If you are not enrolled in Archpass Duo, please refer to <https://uga.teamdynamix.com/TDClient/3190/eitsclientportal/KB/?CategoryID=23825> on how to enroll.
2. If you are connecting from **off-campus**, please first connect to the **UGA VPN**, then connect to teach.gacrc.uga.edu. Information on how to use the VPN is available at <https://uga.teamdynamix.com/TDClient/3190/eitsclientportal/KB/?CategoryID=23843>

## Step1: Log on to Login node - Mac/Linux using ssh

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1. Open **Terminal** utility
2. Type command line: `ssh MyID@teach.gacrc.uga.edu`
3. You will be prompted for your **UGA MyID password**
4. You will verify your login using **Archpass Duo** authentication

ssh zhuofei@teach.gacrc.uga.edu ← 1. use ssh to open connection

UGA DUO authentication is required for SSH/SCP access to GACRC systems. For additional help with UGA DUO authentication or to report an issue please visit: [https://eits.uga.edu/access\\_and\\_security...](https://eits.uga.edu/access_and_security...)

Password: ← 2. Enter your MyID password  
When you enter password, no stars or dots will show as you are typing. Please type password carefully!

Duo two-factor login for zhuofei

Enter a passcode or select one of the following options:

1. Duo Push to XXX-XXX-5758
2. Phone call to XXX-XXX-5758
3. Phone call to XXX-XXX-1925
- 4 5. SMS passcodes to XXX-XXX-5758 (next code starts with: 1)

Passcode or option (1-5): 1 ← 3. Select Duo option

Success. Logging you in...

Last login: Mon Aug 3 11:11:58 2020 from 172.18.114.119

zhuofei@teach-sub1 ~\$ ← 4. Logged on!



5. Verify login using Duo

## Step1 (Cont.) - Windows using PuTTY

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1. Download and install PuTTY:

<https://www.chiark.greenend.org.uk/~sgtatham/putty/latest.html>

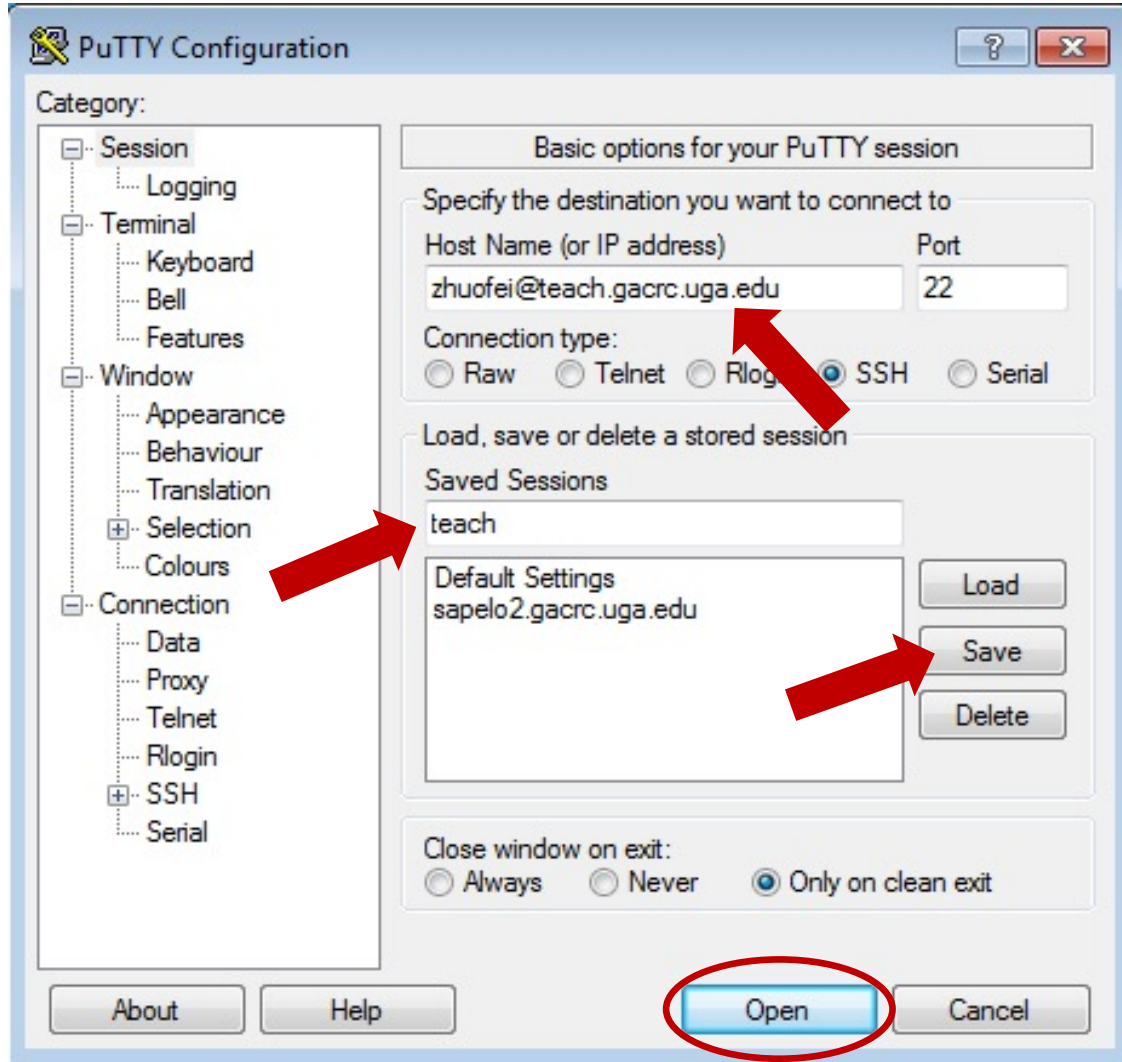
2. Detailed downloading and installation instructions:

[https://wiki.gacrc.uga.edu/wiki/How\\_to\\_Install\\_and\\_Configure\\_PuTTY](https://wiki.gacrc.uga.edu/wiki/How_to_Install_and_Configure_PuTTY)

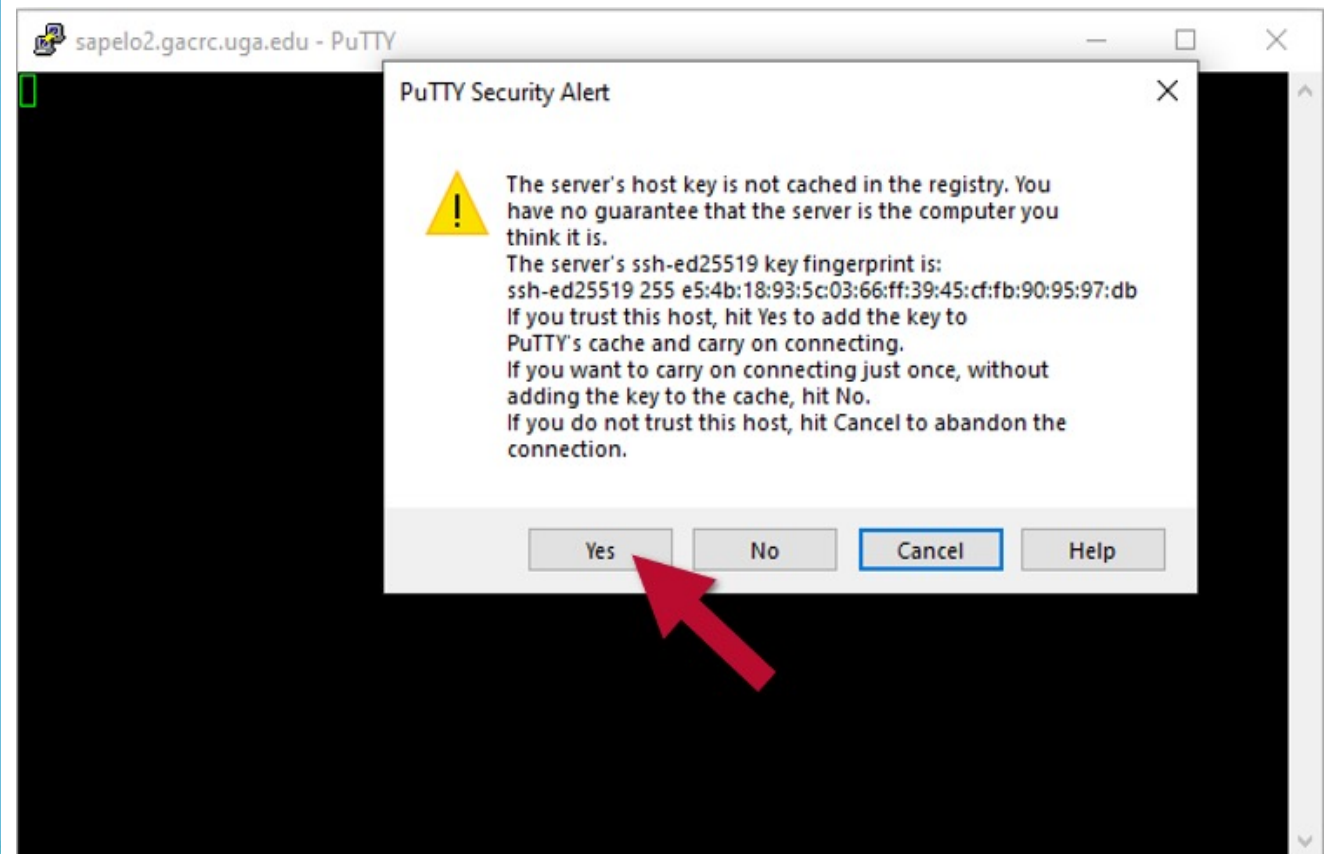
3. Detailed configuring and usage instructions:

[https://wiki.gacrc.uga.edu/wiki/How\\_to\\_Install\\_and\\_Configure\\_PuTTY#Configuring\\_PuTTY](https://wiki.gacrc.uga.edu/wiki/How_to_Install_and_Configure_PuTTY#Configuring_PuTTY)

# Step1 (Cont.) - Windows using PuTTY

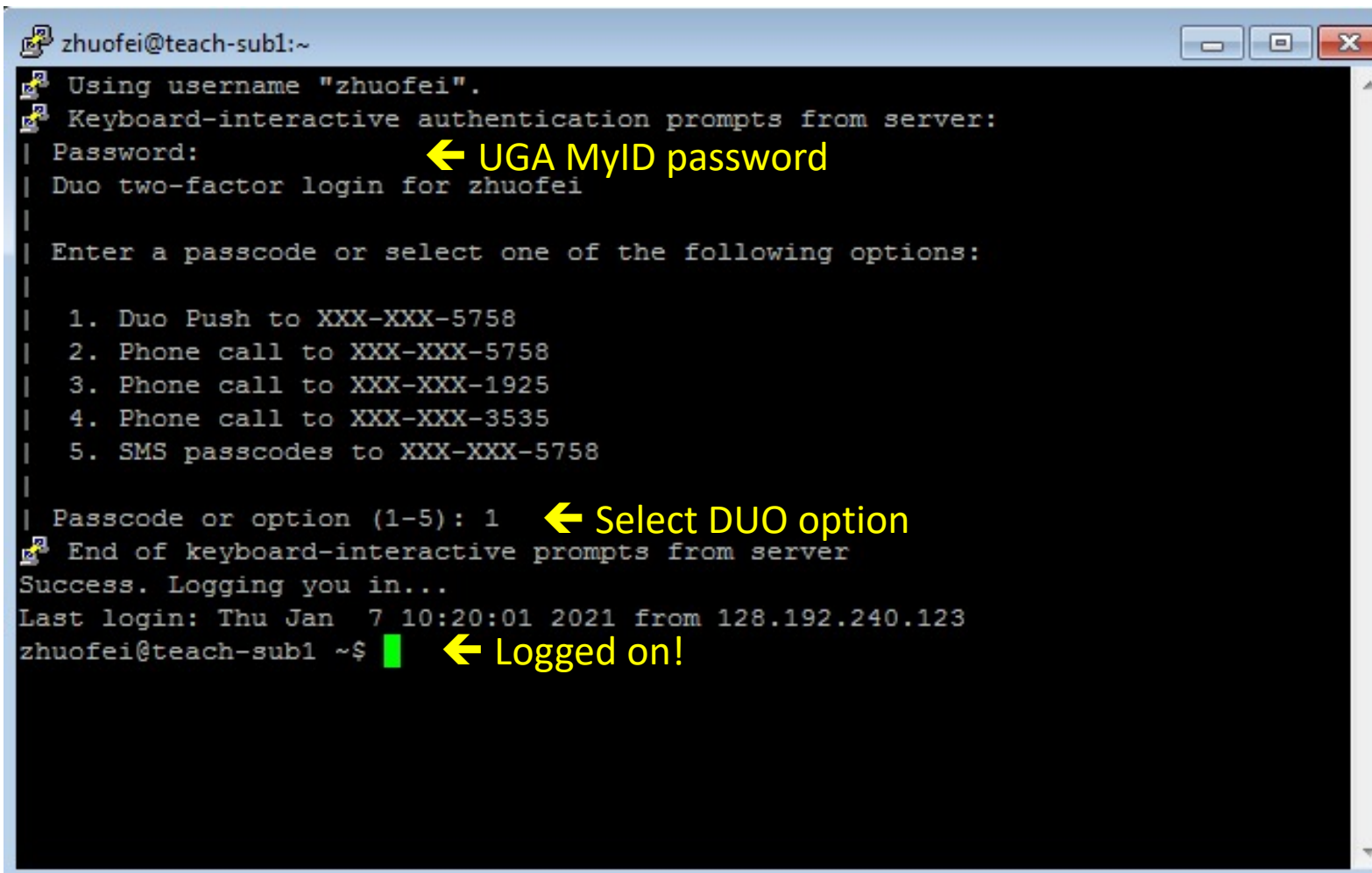


The first time you connect to login node, PuTTY will give you this security alert window. Please click "Yes"



# Step1 (Cont.) - Windows using PuTTY

Next you will enter your UGA MyID password and initiate DUO authentication procedure:



```
zhuofei@teach-sub1:~  
Using username "zhuofei".  
Keyboard-interactive authentication prompts from server:  
| Password: ← UGA MyID password  
| Duo two-factor login for zhuofei  
|  
| Enter a passcode or select one of the following options:  
|  
| 1. Duo Push to XXX-XXX-5758  
| 2. Phone call to XXX-XXX-5758  
| 3. Phone call to XXX-XXX-1925  
| 4. Phone call to XXX-XXX-3535  
| 5. SMS passcodes to XXX-XXX-5758  
|  
| Passcode or option (1-5): 1 ← Select DUO option  
End of keyboard-interactive prompts from server  
Success. Logging you in...  
Last login: Thu Jan  7 10:20:01 2021 from 128.192.240.123  
zhuofei@teach-sub1 ~$ ← Logged on!
```

## Step2 - 4: cd to /scratch dir, make and cd into workDir

---

```
zhuofei@teach-sub1 ~$ cd /scratch/MyID      ← cd command to change directory
zhuofei@teach-sub1 zhuofei$ mkdir workDir    ← mkdir command to create a subdirectory
zhuofei@teach-sub1 zhuofei$ cd workDir/      ← cd command to change directory
zhuofei@teach-sub1 workDir$ ls               ← ls command to list contents of directory
zhuofei@teach-sub1 workDir$                 ← it is empty in workDir!
```

## Step 5: Transfer data from local computer to workDir - Mac/Linux

[https://wiki.gacrc.uga.edu/wiki/Transferring\\_Files#Using\\_scp\\_2](https://wiki.gacrc.uga.edu/wiki/Transferring_Files#Using_scp_2)

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1. Connect to Transfer node (**txfer.gacrc.uga.edu**) in Terminal from your local computer
2. Use **scp** command: `scp (-r) [Source] [Target]`
3. Enter your MyID password, then select Duo option to verify connection

*E.g. 1:* use scp on local computer, from Local → workDir on cluster

```
scp ./file zhuofei@txfer.gacrc.uga.edu:/home/zhuofei/workDir
```

```
scp -r ./folder/ zhuofei@txfer.gacrc.uga.edu:/home/zhuofei/workDir
```

*E.g. 2:* use scp on local computer, from workDir on cluster → Local

```
scp zhuofei@txfer.gacrc.uga.edu:/home/zhuofei/workDir/file .
```

```
scp -r zhuofei@txfer.gacrc.uga.edu:/home/zhuofei/workDir/folder/ .
```

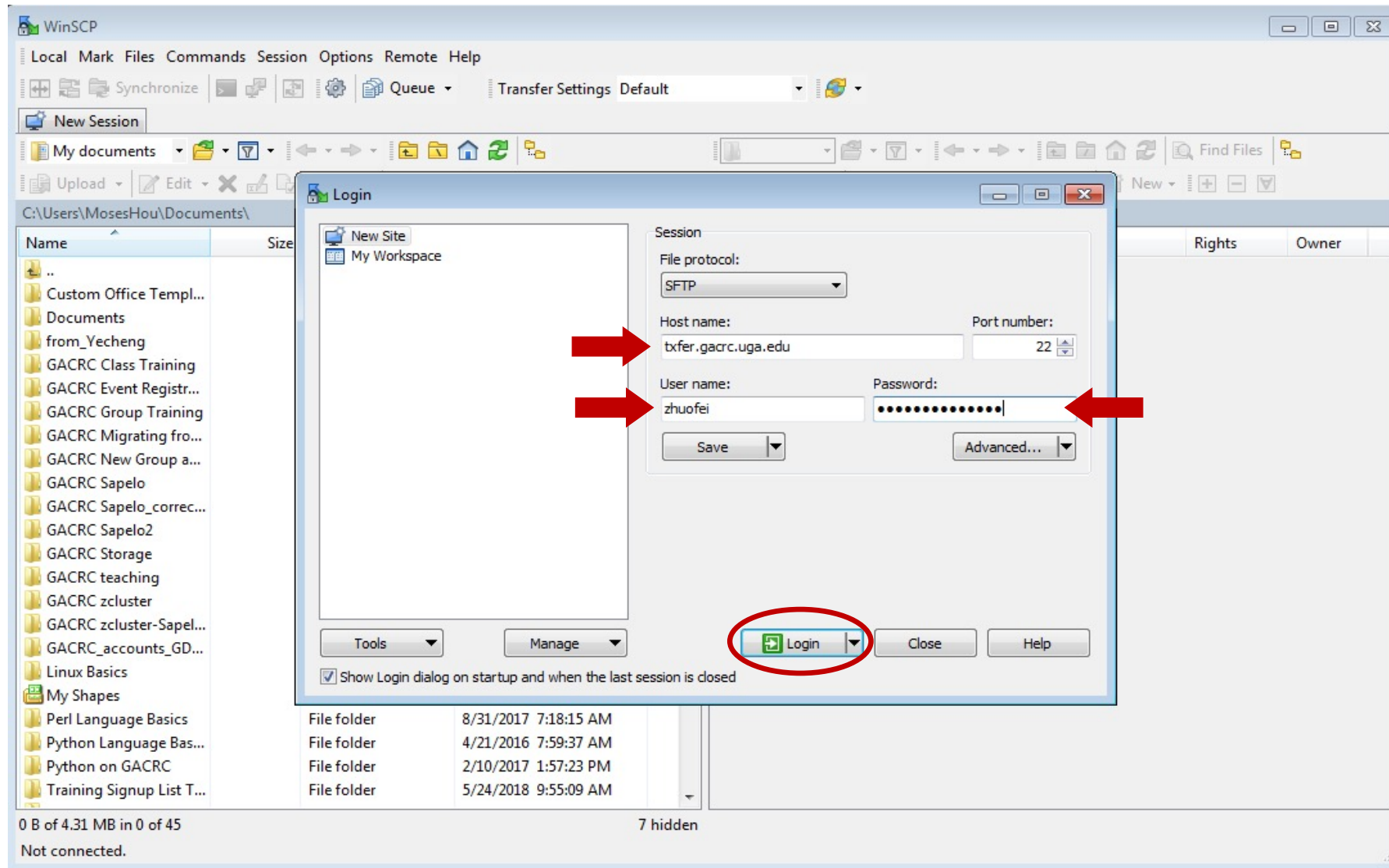
## Step 5 (Cont.) - Windows using WinSCP

[https://wiki.gacrc.uga.edu/wiki/Transferring\\_Files#Using\\_WinSCP\\_2](https://wiki.gacrc.uga.edu/wiki/Transferring_Files#Using_WinSCP_2)

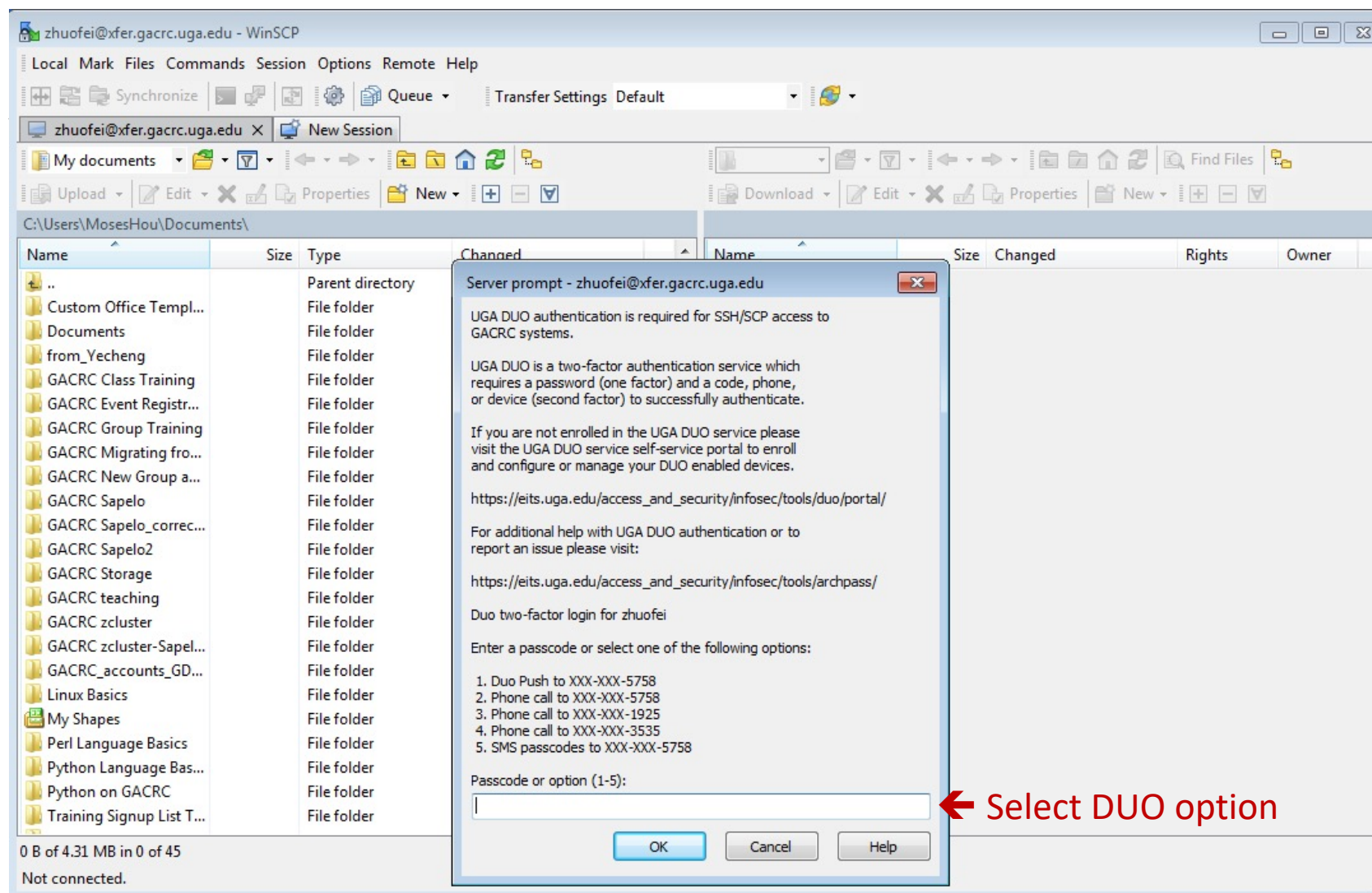
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1. You need to connect to cluster's Transfer node ([txfer.gacrc.uga.edu](https://txfer.gacrc.uga.edu))
2. Use **WinSCP** on local computer
  - WinSCP can be downloaded from <https://winscp.net/eng/index.php>
  - Default installation procedure is simple
3. Alternative FileZilla [https://wiki.gacrc.uga.edu/wiki/Transferring\\_Files#Using\\_FileZilla\\_2](https://wiki.gacrc.uga.edu/wiki/Transferring_Files#Using_FileZilla_2)

## Step 5 (Cont.) - Windows using WinSCP



# Step 5 (Cont.) - Windows using WinSCP



# Step 5 (Cont.) - Windows using WinSCP

The screenshot shows the WinSCP interface with two panes. The left pane displays the local file system at `C:\Users\MosesHou\`, and the right pane displays the remote file system at `/home/zhuofei/`. Both paths are circled in red. A text box with an arrow pointing to the local path says "Change paths on your local computer and transfer node". Another text box with an arrow pointing to the remote path says "Drag to transfer files or folders". A large green double-headed arrow is positioned between the two panes. The status bar at the bottom indicates "0 B of 0 B in 0 of 12" for the local pane and "27 hidden 0 B of 125 MB in 0 of 14" for the remote pane. The transfer method is set to SFTP-3, and the session duration is 0:04:52.

Name	Size	Type	Changed	Name	Size	Changed	Rights	Owner
..		Parent directory	7/10/2020 6:29:42 AM	..		12/22/2020 2:35:28 PM	rw-r--r--	root
Contacts		File folder	6/24/2020 5:30:50 AM	class_test		9/5/2019 9:26:34 AM	rw-r--r--	zhuofei
Desktop		File	1/6/2021 9:32:41 AM	CytoscapeConfigurati...		8/11/2020 10:47:52 AM	rw-r--r--	zhuofei
Documents		File folder	11/18/2020 1:04:09 PM	ens		10/13/2020 8:39:53 AM	rw-r--r--	zhuofei
Downloads		File folder	1/5/2021 6:40:34 AM	intel		10/9/2020 10:03:39 AM	rw-r--r--	zhuofei
Favorites		File folder	6/24/2020 5:30:50 AM	notification		8/17/2018 5:43:27 AM	rw-r--r--	zhuofei
Links		File folder		scripts		8/8/2018 2:14:03 PM	rw-r--r--	zhuofei
Music		File folder		term-account		1/4/2021 1:01:58 PM	rw-r--r--	zhuofei
Pictures		File folder		templates		8/9/2018 8:18:34 AM	rw-r--r--	zhuofei
Saved Games		File folder		workDir		10/29/2020 9:00:13 AM	rw-r--r--	zhuofei
Searches		File folder	6/24/2020 5:30:50 AM	workDir_template		7/30/2020 12:17:24 PM	rw-r--r--	zhuofei
Tracing		File folder	7/7/2015 10:45:05 AM	gcc-4.4.sif	128,788 KB	10/9/2020 10:25:27 AM	rw-r--r--	zhuofei
Videos		File folder	6/24/2020 5:30:50 AM	ling6570_config.sh	1 KB	11/19/2019 6:19:22 AM	rw-r--r--	zhuofei
				ml-search-gacrc	3 KB	1/4/2021 1:03:39 PM	rw-r--r--	zhuofei
						9/25/2019 7:12:13 AM	rw-r--r--	zhuofei

## Step 5 (Cont.): Transfer data on cluster to workDir

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- Log on to Transfer node ([txfer.gacrc.uga.edu](https://txfer.gacrc.uga.edu))
  - ✓ Mac/Linux: `ssh MyID@txfer.gacrc.uga.edu` (page 9-10)
  - ✓ Windows: use PuTTY to log in `MyID@txfer.gacrc.uga.edu` (page 11-13)
- Directories you can access on transfer node:
  1. `/home/MyID`
  2. `/scratch/MyID`
  3. `/work/CourseID/`
- Transfer data between two folders on cluster using `cp` or `mv`, e.g.:

```
mv /work/bcmb8330/MyID/datafile /scratch/MyID/workDir
```

## Step 6: Make a job submission script in workDir using nano

[https://wiki.gacrc.uga.edu/wiki/Sample\\_batch\\_job\\_submission\\_scripts\\_on\\_the\\_teaching\\_cluster](https://wiki.gacrc.uga.edu/wiki/Sample_batch_job_submission_scripts_on_the_teaching_cluster)

```
$ nano sub.sh
```

nano is a simple text editor on Linux. You are welcome to use other editors like vim or emacs.

Ctrl-x to save file and quit from nano



## Step 6 (Cont.)

1. Copy sample job to workDir:

```
cp -r /usr/local/training/bcmb8330/* .
```

2. Job submission script:

```
sub_mpi.sh
```

3. Amber Wiki:

<https://wiki.gacrc.uga.edu/wiki/AMBE>

[R-Sapelo2](#)

```
#!/bin/bash
#SBATCH --job-name=Amber_MPI          # Job name
#SBATCH --partition=batch              # Computational partition
#SBATCH --ntasks=10                   # MPI processes/rank number
#SBATCH --cpus-per-task=1              # Number of CPU cores per task/MPI process
#SBATCH --mem-per-cpu=2gb              # Memory per CPU core
#SBATCH --time=24:00:00                # Time limit hrs:mins:secs
#SBATCH --output=log.%j.out            # Standard output log
#SBATCH --error=log.%j.err             # Standard error log
#SBATCH --mail-user=MyID@uga.edu       # Where to send mail
#SBATCH --mail-type=ALL                 # Mail events (BEGIN, END, FAIL, ALL)

cd $SLURM_SUBMIT_DIR                   # cd /scratch/MyID/workDir

ml Amber/24.3-foss-2022a-AmberTools-24.10-CUDA-12.1.1 # Load Amber module
source ${AMBERHOME}/amber.sh           # Config software environment for Amber

# PMEMD: Job1: minimization, solvent
srun ${AMBERHOME}/bin/pmemd.MPI -O \
-i min_solvent.in \
-o min_solvent.out \
-p gfp.parm7 \
-c gfp.rst7 \
-ref gfp.rst7 \
-r gfp_min_solvent.rst7
```

## Step 7: Submit a job from workDir using sbatch

[https://wiki.gacrc.uga.edu/wiki/Running\\_Jobs\\_on\\_the\\_teaching\\_cluster#How\\_to\\_submit\\_a\\_job\\_to\\_the\\_batch\\_queue](https://wiki.gacrc.uga.edu/wiki/Running_Jobs_on_the_teaching_cluster#How_to_submit_a_job_to_the_batch_queue)

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```
$ sbatch sub.sh  
Submitted batch job 542
```

**Tips:** sub.sh is a job submission script for

1. specifying computing resources
2. loading software using **module load**
3. running any Linux commands that you want to run
4. running the software that you loaded

## Step 8: Check job status using `sq --me`

[https://wiki.gacrc.uga.edu/wiki/Monitoring\\_Jobs\\_on\\_the\\_teaching\\_cluster](https://wiki.gacrc.uga.edu/wiki/Monitoring_Jobs_on_the_teaching_cluster)

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```
sq --me
```

JOBID	NAME	PARTITION	USER	NODES	CPUS	MIN_MEMORY	PRIORITY	TIME	TIME_LIMIT	STATE	NODELIST (REASON)
542	Amber_MPI	batch	zhuofei	1	10	2G	24	1:56	1-00:00:00	RUNNING	rb1-3

## Step 8 (Cont.): Cancel job using scancel

[https://wiki.gacrc.uga.edu/wiki/Running\\_Jobs\\_on\\_the\\_teaching\\_cluster#How\\_to\\_delete\\_a\\_running\\_or\\_pending\\_job](https://wiki.gacrc.uga.edu/wiki/Running_Jobs_on_the_teaching_cluster#How_to_delete_a_running_or_pending_job)

```
scancel 542
```

```
sq --me
```

```
JOBID NAME PARTITION USER NODES CPUS MIN_MEMORY PRIORITY TIME TIME_LIMIT STATE      NODELIST (REASON)
```

```
<empty output>
```



## Step8 (Cont.): Check job details using sacct-gacrc -X and seff

[https://wiki.gacrc.uga.edu/wiki/Monitoring\\_Jobs\\_on\\_the\\_teaching\\_cluster](https://wiki.gacrc.uga.edu/wiki/Monitoring_Jobs_on_the_teaching_cluster)

```
$ sacct-gacrc -X
```

JobID	JobName	User	Partition	NNode	NCPUS	ReqMem	CPUTime	Elapsed	Timelimit	State	ExitCode	NodeList
542	Amber_MPI	zhuofei	batch	1	10	20G	00:38:20	00:03:50	1-00:00:00	CANCELLED+	0:0	rb1-3
543	Amber_MPI	zhuofei	batch	1	10	20G	01:46:00	00:10:36	1-00:00:00	COMPLETED	0:0	rb1-3

```
seff 543          # Check computing resources used by a COMPLETED job
```

```
Job ID: 543
```

```
Cluster: gacrc-teach
```

```
User/Group: zhuofei/gacrc-instruction
```

```
State: COMPLETED (exit code 0)
```

```
Nodes: 1
```

```
Cores per node: 10
```

```
CPU Utilized: 01:39:15
```

```
CPU Efficiency: 93.63% of 01:46:00 core-walltime
```

```
Job Wall-clock time: 00:10:36
```

```
Memory Utilized: 1.58 GB (estimated maximum)
```

```
Memory Efficiency: 7.88% of 20.00 GB (2.00 GB/core)
```

## Step 8 (Cont.): Check node info using sinfo

[https://wiki.gacrc.uga.edu/wiki/Monitoring\\_Jobs\\_on\\_the\\_teaching\\_cluster](https://wiki.gacrc.uga.edu/wiki/Monitoring_Jobs_on_the_teaching_cluster)

```
$ sinfo
```

PARTITION	AVAIL	TIMELIMIT	NODES	STATE	NODELIST
batch	up	7-00:00:00	8	idle	rb1-[3-10]
gpu	up	7-00:00:00	1	down*	c4-23
highmem	up	7-00:00:00	2	idle	rb1-[1-2]
interactive	up	7-00:00:00	1	mix	rb1-11
interactive	up	7-00:00:00	1	idle	rb1-12
franklin_gpu	up	7-00:00:00	1	mix	b8-6
franklin_gpu	up	7-00:00:00	1	idle	b8-7
fsr4601	up	1:00	8	idle	rb1-[3-10]
fsr8602	up	10:00	8	idle	rb1-[3-10]

idle = no cores in use; mix = some cores are still free; alloc = all cores are allocated

# Obtain Job Details

[https://wiki.gacrc.uga.edu/wiki/Running\\_Jobs\\_on\\_the\\_teaching\\_cluster#How\\_to\\_check\\_resource\\_utilization\\_of\\_a\\_running\\_or\\_finished\\_job](https://wiki.gacrc.uga.edu/wiki/Running_Jobs_on_the_teaching_cluster#How_to_check_resource_utilization_of_a_running_or_finished_job)

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Option 1: `sq --me` for details of running or pending jobs

Option 2: `sacct-gacrc -X` for details of computing resource usage of a running or finished job

Option 3: `seff` for details of computing resource usage of a finished job

Option 4: Email notification from finished jobs (completed, canceled, or crashed), if using:

`#SBATCH --mail-user=username@uga.edu`

`#SBATCH --mail-type=ALL`

# Run Interactive Jobs

[https://wiki.gacrc.uga.edu/wiki/Running\\_Jobs\\_on\\_the\\_teaching\\_cluster#How to open an interactive session](https://wiki.gacrc.uga.edu/wiki/Running_Jobs_on_the_teaching_cluster#How_to_open_an_interactive_session)

[https://wiki.gacrc.uga.edu/wiki/Running\\_Jobs\\_on\\_the\\_teaching\\_cluster#How to run an interactive job with Graphical User Interface capabilities](https://wiki.gacrc.uga.edu/wiki/Running_Jobs_on_the_teaching_cluster#How_to_run_an_interactive_job_with_Graphical_User_Interface_capabilities)

Description	Command
Start an interactive session	<code>interact</code>
Start an interactive session with X forwarding	<code>interact --x11</code>

<code>interact</code>	<code>srun --pty --cpus-per-task=1 --job-name=interact --ntasks=1 --nodes=1 --partition=interactive --time=12:00:00 --mem=2GB /bin/bash -l</code>
<code>interact --x11</code>	<code>srun --pty --cpus-per-task=1 --job-name=interact --ntasks=1 --nodes=1 --partition=interactive --time=12:00:00 --mem=2GB --x11 /bin/bash -l</code>

# Sample job script for running Amber GPU job

1. Copy sample job to workDir:

```
cp -r /usr/local/training/bcmb8330/* .
```

2. Job submission script:

```
sub_gpu.sh
```

3. Amber Wiki:

<https://wiki.gacrc.uga.edu/wiki/AMBE>

[R-Sapelo2](#)

```
#!/bin/bash
#SBATCH --job-name=Amber_GPU
#SBATCH --partition=franklin_gpu
#SBATCH --gres=gpu:1
#SBATCH --ntasks=1
#SBATCH --cpus-per-task=4
#SBATCH --mem-per-cpu=2gb
#SBATCH --time=24:00:00
#SBATCH --output=log.%j.out
#SBATCH --error=log.%j.err
#SBATCH --mail-user=MyID@uga.edu
#SBATCH --mail-type=ALL

cd $SLURM_SUBMIT_DIR

ml Amber/24.3-foss-2022a-AmberTools-24.10-CUDA-12.1.1
source ${AMBERHOME}/amber.sh

# PMEMD: Job1: minimization, solvent
${AMBERHOME}/bin/pmemd.cuda -O \
-i min_solvent.in \
-o min_solvent.out \
-p gfp.parm7 \
-c gfp.rst7 \
-ref gfp.rst7 \
-r gfp_min_solvent.rst7
```

# Job name  
# Computational partition (franklin\_gpu)  
# Request 1 GPU device  
# Run a single task  
# Number of CPU cores per task  
# Memory per CPU core  
# Time limit hrs:mins:secs  
# Standard output log  
# Standard error log  
# Where to send mail  
# Mail events (BEGIN, END, FAIL, ALL)

# cd /scratch/MyID/workDir

# Load Amber module  
# Config software environment for Amber

GACRC Wiki <http://wiki.gacrc.uga.edu>

Kaltura Channel <https://kaltura.uga.edu/channel/GACRC/176125031>

Connecting: [https://wiki.gacrc.uga.edu/wiki/Connecting#Connecting\\_to\\_the\\_teaching\\_cluster](https://wiki.gacrc.uga.edu/wiki/Connecting#Connecting_to_the_teaching_cluster)

Running Jobs: [https://wiki.gacrc.uga.edu/wiki/Running\\_Jobs\\_on\\_the\\_teaching\\_cluster](https://wiki.gacrc.uga.edu/wiki/Running_Jobs_on_the_teaching_cluster)

Monitoring Jobs: [https://wiki.gacrc.uga.edu/wiki/Monitoring\\_Jobs\\_on\\_the\\_teaching\\_cluster](https://wiki.gacrc.uga.edu/wiki/Monitoring_Jobs_on_the_teaching_cluster)

Transfer File:

[https://wiki.gacrc.uga.edu/wiki/Transferring\\_Files#The\\_File\\_Transfer\\_node\\_for\\_the\\_teaching\\_cluster\\_.28txfer.gacrc.uga.edu.29](https://wiki.gacrc.uga.edu/wiki/Transferring_Files#The_File_Transfer_node_for_the_teaching_cluster_.28txfer.gacrc.uga.edu.29)

Sample Job Scripts:

[https://wiki.gacrc.uga.edu/wiki/Sample\\_batch\\_job\\_submission\\_scripts\\_on\\_the\\_teaching\\_cluster](https://wiki.gacrc.uga.edu/wiki/Sample_batch_job_submission_scripts_on_the_teaching_cluster)

Linux Command: [https://wiki.gacrc.uga.edu/wiki/Command\\_List](https://wiki.gacrc.uga.edu/wiki/Command_List)

# GACRC Support

[https://wiki.gacrc.uga.edu/wiki/Getting\\_Help](https://wiki.gacrc.uga.edu/wiki/Getting_Help)

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## ➤ Job Troubleshooting:

Please tell us details of your question or problem, including but not limited to:

- ✓ Your user name
- ✓ Your job ID
- ✓ Your working directory
- ✓ The partition name and command you used to submit the job

## ➤ Software Installation:

- ✓ Specific name and version of the software
- ✓ Download website
- ✓ Supporting package information if have

Please note to make sure the correctness of datasets being used by your jobs!



## GACRC Service Catalog

Georgia Advanced Computing Resource Center (GACRC) service catalog.

If you would like to reach out to GACRC and do not have a UGA MyID, please send an email to [gacrc-help@uga.edu](mailto:gacrc-help@uga.edu), and we will respond promptly.

### Categories (3)



#### Services For Users

General user support, request software installation or update, request training.

#### Services for PIs

For PIs only: Lab registration, user account creation/modification, class account requests, storage quota modifications.

#### For GACRC Staff

For GACRC's internal use only.

#### My Recent Requests

[Class provision on the teaching cluster - phys8601-dlandau](#)

[Class provision on the teaching cluster - bcmb8330 - rjwoods](#)

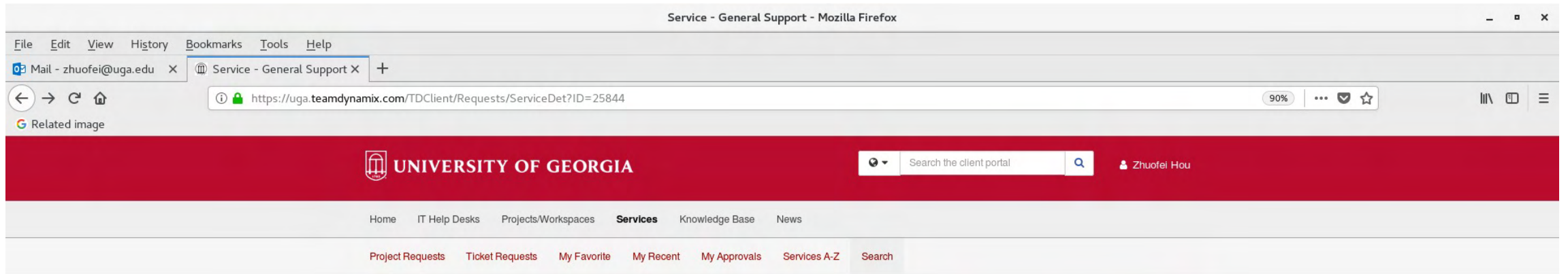
[Class provision on the teaching cluster - binf8211 - szhao, lm43161](#)

[MATLAB License Request](#)

[Create cider lab group](#)

[View All Recent Requests](#) ➤

#### Popular Services



[Service Catalog](#) / [Academics, Learning & Research](#) / [GACRC Service Catalog](#) / General Support

## General Support

If you do not have a myid, please mail [gacrc-help@uga.edu](mailto:gacrc-help@uga.edu), and we will respond promptly.

The purpose of this form is to provide a method to report issues and to request help with GACRC systems.

Please use this form for all questions and support needs (e.g. to report issues, to troubleshoot jobs, to request resources or grant writing help, etc). Please do not use this form for software installation requests or lab/user account management, which all have separate forms.

Please refer to the GACRC documentation for information on GACRC resources, how to connect and transfer files, how to run jobs, installed software list, training schedule, and a FAQ.

The link to this documentation is <https://wiki.gacrc.uga.edu>

⊕ Request Service

↪ Share

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← Click to request

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[Privacy](#) | [Accessibility](#) | [Website Feedback](#)

<https://uga.teamdynamix.com/TDClient/Requests/ServiceCatalogSearch>



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# Thank You!

## **Telephone Support**

EITS Help Desk: 706-542-3106

Monday – Friday: 7:30 a.m. – 6:30 p.m.

Saturday: closed

Sunday: 1:30 p.m. – 6:30 p.m.

## ***Georgia Advanced Computing Resource Center***

*101-108 Computing Services building*

*University of Georgia*

*Athens, GA 30602*

<https://gacrc.uga.edu/>