GACRC Sapelo2 Cluster New User Training

Georgia Advanced Computing Resource Center (GACRC)
Enterprise Information Technology Services (EITS)
The University of Georgia
Outline

- GACRC
- Sapelo2 Cluster
  - Cluster Diagram and Overview
  - Five Directories
  - Five Computational Partitions
  - Software Environment
- Batch Job Submission Workflow
- Useful Commands: `scontrol show job`, `seff`, `sacct-gacrc`, `sinfo-gacrc`, `qlogin`
- GACRC Wiki and User Support
- Appendices
GACRC

➢ A high-performance-computing (HPC) center at the UGA
➢ Provide to the UGA research and education community an advanced computing environment:
  • HPC computing and networking infrastructure located at the Boyd Data Center
  • Comprehensive collection of scientific, engineering and business applications
  • Consulting and training services

Wiki: http://wiki.gacrc.uga.edu
Help and Support: https://wiki.gacrc.uga.edu/wiki/Getting_Help
Web Site: http://gacrc.uga.edu
Kaltura Channel: https://kaltura.uga.edu/channel/GACRC/176125031
Note: You need to connect to the **UGA network using VPN** when accessing from outside of the **UGA main campus**.

UGA VPN: [https://eits.uga.edu/access_and_security/infosec/tools/vpn/](https://eits.uga.edu/access_and_security/infosec/tools/vpn/)

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**Sapelo2 Cluster**

- **Node**: Computer for a specific function in cluster, e.g., login node
- **Partition**: Collection of compute nodes for specific computing need
- **Cluster**: Nodes + Drives, all connected by network

1. ssh with MyID and password
2. Verify with Archpass Duo two-factor authentication
Overview

➢ Two nodes, your "username" is your MyID for both of them:

1. For batch job workflow, the host to log into is sapelo2.gacrc.uga.edu
2. For file transfers, the host to log into is xfer.gacrc.uga.edu

➢ Five Directories:

1. **Home**: Login landing spot; 200GB quota; Backed-up
2. **Scratch**: High-speed FS for temp files needed for current jobs; NO quota; NOT backed-up; 30-day purge
3. **Work**: High-speed FS for input files needed for repeated jobs; per group quota of 500GB and max 100,000 single files; NOT backed-up
4. **Project**: Temporary data parking; per group quota of 1TB; Backed-up (ONLY accessible from Transfer node!)
5. **Local Scratch**: Local storage on each individual compute node; 200~800GB quota; NOT backed-up

➢ Five Partitions: batch/batch_30d, highmem_p/highmem_30d_p, gpu_p/gpu_30d_p, inter_p, name_p
### Five Directories

[https://wiki.gacrc.uga.edu/wiki/Disk_Storage](https://wiki.gacrc.uga.edu/wiki/Disk_Storage)

<table>
<thead>
<tr>
<th>Directory</th>
<th>Name</th>
<th>Quota</th>
<th>Accessible from</th>
<th>Intended Use</th>
<th>Backed-up</th>
<th>Important Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td><code>/home/MyID</code></td>
<td>Home</td>
<td>200GB</td>
<td>Login</td>
<td>Static data, e.g. 1. Scripts, source codes 2. Local software</td>
<td>Yes</td>
<td>Not for storing data of your jobs!</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Compute</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><code>/scratch/MyID</code></td>
<td>Scratch</td>
<td>No Limit</td>
<td>Transfer</td>
<td>Temporary files needed for current running jobs</td>
<td>No</td>
<td>Clean up when your job finishes! Subject to “30-day purge” policy</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Compute</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><code>/work/abclab</code></td>
<td>Work</td>
<td>500GB</td>
<td>Transfer</td>
<td>Input files needed for repeated jobs</td>
<td>No</td>
<td>Clean up when your job finishes! Group sharing is possible</td>
</tr>
<tr>
<td></td>
<td></td>
<td>$10^5$ files</td>
<td>Compute</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><code>/project/abclab</code></td>
<td>Project</td>
<td>1TB (initial)</td>
<td>Transfer</td>
<td>Temporary data parking</td>
<td>Yes</td>
<td>Group sharing is possible</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Compute</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><code>/lscratch</code></td>
<td>Local Scratch</td>
<td>200GB</td>
<td>Compute</td>
<td>Jobs with heavy disk I/O operations</td>
<td>No</td>
<td>Clean up when job exits from node! Files generated are persistent</td>
</tr>
</tbody>
</table>

3/19/2021

GACRC SAPELO2 CLUSTER NEW USER TRAINING WORKSHOP
Accessing Directories from Nodes

- **Login**
  - qlogin
  - exit

- **Interactive**
  - /home/MyID
  - /scratch/MyID
  - /work/abclab

- **Transfer**
  - /project/abclab
  - non-GACRC storage

Please Note:
Local scratch is accessible on each individual compute node; it is not shown here.
More about scratch file system "30-day purge" policy

https://wiki.gacrc.uga.edu/wiki/Disk_Storage#Scratch_file_system

Any file that is not accessed or modified by a compute job in a time period no longer than 30 days will be automatically deleted off the /scratch file system.

Measures circumventing this policy will be monitored and actively discouraged.

➢ You have a list of those purgeable files located at /usr/local/var/lustre_stats/$USER.over30d.files.lst
➢ You are suggested to copy files from /scratch to /project or outside of GACRC
➢ You should first move all unnecessary files and folders to /scratch/trash/$USER
➢ The fastest way to save old files is to copy them to /project area, using the fpsync utility on xfer.gacrc.uga.edu
➢ When you archive data using tar on /scratch, please do not use z option (compression option). After you achieved data by tar, you can use gzip to compress it.
### Computational Partitions

For more information, visit [Job Submission partitions on Sapelo2](https://wiki.gacrc.uga.edu/wiki/Job_Submission_partitions_on_Sapelo2) and [Systems#Sapelo2](https://wiki.gacrc.uga.edu/wiki/Systems#Sapelo2).

<table>
<thead>
<tr>
<th>Type</th>
<th>Partition</th>
<th>Time limit</th>
<th>Max jobs Running</th>
<th>Max jobs Submit</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regular</td>
<td>batch</td>
<td>7 days</td>
<td>300 (variable)</td>
<td>20000</td>
<td>Regular nodes</td>
</tr>
<tr>
<td></td>
<td>highmem_p</td>
<td></td>
<td>15</td>
<td>20</td>
<td>For running high memory jobs</td>
</tr>
<tr>
<td></td>
<td>gpu_p</td>
<td></td>
<td>5</td>
<td>20</td>
<td>For running GPU-enabled jobs</td>
</tr>
<tr>
<td>Long-term</td>
<td>batch_30d</td>
<td>30 days</td>
<td>1</td>
<td>2</td>
<td>A given user can have up to one job running at a time here, plus one pending, or two pending and none running.</td>
</tr>
<tr>
<td></td>
<td>highmem_30d_p</td>
<td></td>
<td>1</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td></td>
<td>gpu_30d_p</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Buy-in</td>
<td>name_p</td>
<td>variable</td>
<td></td>
<td></td>
<td>Partitions that target different groups' buy-in nodes. The name string is specific to each group.</td>
</tr>
</tbody>
</table>

3/19/2021

GACRC SAPELO2 CLUSTER NEW USER TRAINING WORKSHOP
<table>
<thead>
<tr>
<th>Partition</th>
<th>Total Nodes</th>
<th>RAM(GB)/Node</th>
<th>Max Mem(GB)/Single-node job</th>
<th>Cores /Node</th>
<th>Processor Type</th>
<th>GPU Cards /Node</th>
<th>InfiniBand</th>
</tr>
</thead>
<tbody>
<tr>
<td>batch</td>
<td>93</td>
<td>128</td>
<td>120</td>
<td>64</td>
<td>AMD EPYC</td>
<td></td>
<td>N/A</td>
</tr>
<tr>
<td></td>
<td>49</td>
<td>128</td>
<td>120</td>
<td>32</td>
<td>AMD EPYC</td>
<td></td>
<td>N/A</td>
</tr>
<tr>
<td></td>
<td>68</td>
<td>256</td>
<td>250</td>
<td>48</td>
<td>AMD Opteron</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td></td>
<td>2</td>
<td>256</td>
<td>250</td>
<td>48</td>
<td>AMD Opteron</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td></td>
<td>42</td>
<td>192</td>
<td>180</td>
<td>32</td>
<td>Intel Xeon Skylake</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td></td>
<td>32</td>
<td>64</td>
<td>58</td>
<td>28</td>
<td>Intel Xeon Broadwell</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td>highmem_p</td>
<td>18</td>
<td>512</td>
<td>500</td>
<td>32</td>
<td>AMD EPYC</td>
<td></td>
<td>N/A</td>
</tr>
<tr>
<td>highmem_30d_p</td>
<td>6</td>
<td>512</td>
<td>500</td>
<td>48</td>
<td>AMD Opteron</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td></td>
<td>4</td>
<td>1024</td>
<td>990</td>
<td>64</td>
<td>AMD EPYC</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td></td>
<td>4</td>
<td>1024</td>
<td>990</td>
<td>64</td>
<td>AMD EPYC</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td></td>
<td>1</td>
<td>1024</td>
<td>990</td>
<td>48</td>
<td>AMD Opteron</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td></td>
<td>1</td>
<td>1024</td>
<td>990</td>
<td>48</td>
<td>AMD Opteron</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td></td>
<td>1</td>
<td>1024</td>
<td>990</td>
<td>48</td>
<td>AMD Opteron</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td></td>
<td>1</td>
<td>1024</td>
<td>990</td>
<td>48</td>
<td>AMD Opteron</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td></td>
<td>1</td>
<td>1024</td>
<td>990</td>
<td>48</td>
<td>AMD Opteron</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td>name_p</td>
<td>3</td>
<td>187</td>
<td>180</td>
<td>32</td>
<td>Intel Xeon Skylake</td>
<td>1 NVIDIA P100</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2</td>
<td>128</td>
<td>120</td>
<td>16</td>
<td>Intel Xeon</td>
<td>8 NVIDIA K40m</td>
<td></td>
</tr>
<tr>
<td></td>
<td>1</td>
<td>96</td>
<td>90</td>
<td>12</td>
<td>Intel Xeon</td>
<td>7 NVIDIA K20Xm</td>
<td></td>
</tr>
</tbody>
</table>
Software Environment
https://wiki.gacrc.uga.edu/wiki/Software

• Approximately 900 software modules are installed (as of March 2021)
• Most modules are compiled EasyBuild (EB) toolchains GCC-8.3.0 or foss-2019b.
• Name format: Name/Version-Toolchain, e.g., Python/3.8.2-GCCcore-8.3.0 (case-sensitive)
• Module commands:
  ➢ `ml spider pattern`: Search module names matching a *pattern*
  ➢ `ml moduleName`: Load a module into your working environment
  ➢ `ml av`: List all available software modules installed on cluster
  ➢ `ml`: List modules currently loaded
  ➢ `ml -moduleName`: Remove a module from working environment
  ➢ `ml purge`: Remove all modules from working environment
• Installation path of 3 kinds of Software on Sapelo2:

➢ /apps/eb : Software built by EasyBuild, e.g., RepeatModeler/2.0.1-foss-2019b, TensorFlow/2.2.0-fosscuda-2019b-Python-3.7.4

➢ /apps/gb : Software built out of EasyBuild (no EB toolchain in software name), e.g., ansys/19.2, matlab/R2019b, CellProfiler/4.0.0rc5_pyenv

➢ /apps/singularity-images : Singularity container, e.g., busco-4.0.5.simg, repeatmodeler-2.0.1.simg, trinity-2.8.5.simg

• Once software is loaded, its installation path is stored in EBROOTAPPNAME, where APPNAME needs to be replaced by the actual software name (all capital letters), for example,

```
zhuofei@b1-1 ~$ ml TensorFlow/2.2.0-fosscuda-2019b-Python-3.7.4
zhuofei@b1-1 ~$ echo $EBROOTTENSORFLOW
/apps/eb/TensorFlow/2.2.0-fosscuda-2019b-Python-3.7.4
```
Important Tip using Software

• When you load more than one software modules, \textit{toolchain compatibility} is the most important thing you need to pay attention to.

• Toolchain in included as a part of software name, if the software is built by Easybuild.

• If you load more than one module and some toolchains are incompatible, you will end up with failing dependencies or Lmod errors, like this:

\begin{center}
\textbf{Lmod has detected the following error:}
These module(s) exist but cannot be loaded as requested
\end{center}

• \url{https://wiki.gacrc.uga.edu/wiki/Available_Toolchains_and_Toolchain_Compatibility}
1. Log on to Login node using MyID and password, and two-factor authentication with Archpass Duo:
   `ssh MyID@sapelo2.gacrc.uga.edu`
2. On Login node, change directory to your **scratch** space: `cd /scratch/MyID`
3. Create a working subdirectory for a job: `mkdir ./workDir`
4. Change directory to **workDir**: `cd ./workDir`
5. Transfer data from local computer to **workDir**: use `scp` or **WinSCP** to connect Transfer node. Transfer data on cluster to **workDir**: log on to Transfer node and then use `cp` or `mv`
6. Make a job submission script in **workDir**: `nano ./sub.sh`
7. Submit a job from **workDir**: `sbatch ./sub.sh`
8. Check job status: `squeue --me` or Cancel a job: `scancel jobID`
Step 1: Log on to Login node - Mac/Linux using ssh
https://wiki.gacrc.uga.edu/wiki/Connecting

1. Open Terminal utility

2. Type command line: `ssh MyID@sapelo2.gacrc.uga.edu`

3. You will be prompted for your MyID password

4. Sapelo2 access requires ID verification using two-factor authentication with Archpass Duo. If you are not enrolled in Archpass Duo, please refer to

   https://eits.uga.edu/access_and_security/infosec/tools/archpass_duo/ on how to enroll
Step 1 (Cont.) - Mac/Linux using ssh

Use Terminal utility on Mac or Linux!

[zhuofei@localhost ~]$ ssh zhuofei@sapelo2.gacrc.uga.edu
Password: 

Enter a passcode or select one of the following options:
1. Duo Push to XXX-XXX-5758
2. Phone call to XXX-XXX-5758
3. Phone call to XXX-XXX-1925
4. SMS passcodes to XXX-XXX-5758

Passcode or option (1-5): 1
Success. Logging you in...
Last login: Tue Sep 15 11:22:42 2020 from 128.192.75.65
zhuofei@ss-sub1 ~$
Step1 (Cont.) - Windows using PuTTY

1. Download and install PuTTY: https://www.putty.org/

2. Detailed downloading and installation instructions:
   
   https://wiki.gacrc.uga.edu/wiki/How_to_Install_and_Configure_PuTTY

3. Detailed configuring and usage instructions:

   https://wiki.gacrc.uga.edu/wiki/How_to_Install_and_Configure_PuTTY#Configuring_PuTTY
Step1 (Cont.) - Windows using PuTTY

The first time you connect to login node, PuTTY will give you this security alert window. Please click "Yes"
Next you will enter your UGA MyID password and initiate DUO authentication procedure:

- UGA MyID password
- DUO option
Step 2: On Login node change directory to global scratch

- Once you logged on, your current directory will be your home directory.

```bash
zhuofei@ss-sub1 ~$ pwd
/home/zhuofei
```

- Use `cd` command to change your current directory to `/scratch/MyID`

```bash
zhuofei@ss-sub1 ~$ cd /scratch/zhuofei/
zhuofei@ss-sub1 zhuofei$ pwd
/scratch/zhuofei
```

- Use `ls` command to take a look in `/scratch/MyID`

```bash
zhuofei@ss-sub1 zhuofei$ ls
user_test
```
Step3 - 4: Create and cd to a working subdirectory

• Use `mkdir` command to make a subdirectory in `/scratch/MyID`

```bash
zhuofei@ss-sub1 zhuofei$ mkdir workDir
zhuofei@ss-sub1 zhuofei$ ls
user_test workDir
```

• Use `cd` command to change your current directory to `/scratch/MyID/workDir`

```bash
zhuofei@ss-sub1 zhuofei$ cd workDir
zhuofei@ss-sub1 workDir$ pwd
/scratch/zhuofei/workDir
zhuofei@ss-sub1 workDir$ ls
```

← it is empty!
Step 5: Transfer data from local computer to workDir - Mac/Linux

https://wiki.gacrc.uga.edu/wiki/Transferring_Files#Using_scp

1. You need to connect to cluster’s Transfer node (xfer.gacrc.uga.edu)

2. Open Terminal utility on local computer to use scp (-r) [Source] [Target]

E.g. 1: working on local computer, from Local ➔ workDir on cluster

```bash
scp ./file zhuofei@xfer.gacrc.uga.edu:/scratch/zhuofei/workDir/
scp -r ./folder/ zhuofei@xfer.gacrc.uga.edu:/scratch/zhuofei/workDir/
```

E.g. 2: working on local computer, from workDir on cluster ➔ Local

```bash
scp zhuofei@xfer.gacrc.uga.edu:/scratch/zhuofei/workDir/file .
scp -r zhuofei@xfer.gacrc.uga.edu:/scratch/zhuofei/workDir/folder/ .
```
Step5 (Cont.) - Windows using WinSCP

[https://wiki.gacrc.uga.edu/wiki/Transferring_Files#Using_WinSCP](https://wiki.gacrc.uga.edu/wiki/Transferring_Files#Using_WinSCP)

1. You need to connect to cluster’s **Transfer node** (xfer.gacrc.uga.edu)

2. Use **WinSCP** on **local computer**
   - WinSCP can be downloaded from [https://winscp.net/eng/index.php](https://winscp.net/eng/index.php)
   - Default installation procedure is simple

Step5 (Cont.) - Windows using WinSCP

https://wiki.gacrc.uga.edu/wiki/Transferring_Files#Using_WinSCP
Step 5 (Cont.) - Windows using WinSCP

https://wiki.gacrc.uga.edu/wiki/Transferring_Files#Using_WinSCP

<table>
<thead>
<tr>
<th>Name</th>
<th>Size</th>
<th>Type</th>
<th>Owner</th>
</tr>
</thead>
<tbody>
<tr>
<td>Custom Office Templates</td>
<td></td>
<td>File</td>
<td></td>
</tr>
<tr>
<td>Documents</td>
<td></td>
<td>File</td>
<td></td>
</tr>
<tr>
<td>Personal Yuchang</td>
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<td>File</td>
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<td>GACRC Core Training</td>
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<td>File</td>
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<td>GACRC Event Register</td>
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<td>GACRC Group Training</td>
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<td>GACRC Migrating from Data</td>
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<td>File</td>
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<td>GACRC New Group</td>
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<td>GACRC Sapelo2</td>
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<tr>
<td>GACRC Teaching</td>
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<td>My Shapes</td>
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<td>Perl Language Basics</td>
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<td>Python on GACRC</td>
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</tr>
<tr>
<td>Training Signup List</td>
<td></td>
<td>File</td>
<td></td>
</tr>
</tbody>
</table>

Server prompt: `zhufei@fer.gacrc.uga.edu`

**WinSCP**

- **DUO option**

If you are not enrolled in the DUO service please visit the DUO service self-service portal to enroll and configure or manage your DUO enabled devices.

[https://ets.uga.edu/access_and_security/infospace/tools/duo/portal/](https://ets.uga.edu/access_and_security/infospace/tools/duo/portal/)

For additional help with DUO authentication or to report an issue, please visit:

[https://ets.uga.edu/access_and_security/infospace/tools/archpass/](https://ets.uga.edu/access_and_security/infospace/tools/archpass/)

Enter a passcode or select one of the following options:

1. Duo Push to XXX-XXX-5758
2. Phone call to XXX-XXX-5758
3. Call from 000-000-5035
4. Phone call to XXX-XXX-3225
5. SMS passcodes to XXX-XXX-5758

Passcode or option (1-5): [OK] [Cancel] [Help]
Step5 (Cont.) - Windows using WinSCP

https://wiki.gacrc.uga.edu/wiki/Transferring_Files#Using_WinSCP

Change paths on your local computer and transfer node

Drag to transfer files or folders
Step5 (Cont.): Transfer data on cluster to workDir

- Log on to Transfer node (xfer.gacrc.uga.edu)
  - Mac/Linux: ssh MyID@xfer.gacrc.uga.edu (page 15-16)
  - Windows: use PuTTY to log in MyID@xfer.gacrc.uga.edu (page 17-19)
- Landing folder: /home/MyID (Home)
- You can transfer data between following directories on cluster using $cp$ or $mv$:
  1. /home/MyID (Home)
  2. /scratch/MyID (Scratch)
  3. /work/abclab (Work)
  4. /project/abclab (Project)
- Most file systems on Transfer are *auto-mounted* upon the first time full-path access, e.g.,
  \texttt{cd /project/abclab/}
Step 6: Make a job submission script in workDir

https://wiki.gacrc.uga.edu/wiki/Sample_batch_job_submission_scripts_on_Sapelo2

$ nano sub.sh

Ctrl-x to save file and quit from nano

nano is a simple text editor on Linux. You are welcome to use other editors like vim or emacs.
To run the demo example, please copy these files into your working dir:

cp -r /usr/local/training/Sapelo2/* .
Step 7: Submit a job from workDir using `sbatch`

https://wiki.gacrc.uga.edu/wiki/Running_Jobs_on_Sapelo2#How_to_submit_a_job_to_the_batch_partition

```
zhuofei@ss-sub1 workDir$ pwd
/scratch/zhuofei/workDir
zhuofei@ss-sub1 workDir$ ls
index myreads.fq sub.sh
zhuofei@ss-sub1 workDir$ sbatch sub.sh
Submitted batch job 32860
```

sub.sh is a job submission script to

1. specify computing resources:
2. load software using `module load`
3. run any Linux commands you want to run
4. run the software
Step 8: Check job status using `squeue --me`

https://wiki.gacrc.uga.edu/wiki/Monitoring_Jobs_on_Sapelo2

```
 JOBID PARTITION   NAME      USER ST TIME NODES NODELIST(REASON)
32862    batch testBowt zhuofei PD 0:00 1 (None)     
32861    batch testBowt zhuofei R  0:05 1  c5-19       
32860    batch testBowt zhuofei  R  4:37 1  c5-19       
32859    batch testBowt zhuofei  CD 9:29 1  b1-2        
```

- **R**: job is Running
- **PD**: job is Pending, waiting for resources to become available
- **CD**: job is Completed and is not longer running
- **CA**: job is Cancelled and is not longer running
- **F**: job is Failed (crashed) on the node and is not longer running

Note: “TIME” is the elapsed wall-clock time of your job running on cluster, instead of the CPU time.
Step 8: Check job status using `squeue --me -l`  
[https://wiki.gacrc.uga.edu/wiki/Monitoring_Jobs_on_Sapelo2](https://wiki.gacrc.uga.edu/wiki/Monitoring_Jobs_on_Sapelo2)

```
zhuofei@ss-sub1 workDir$ squeue --me -l
Tue Sep 15 15:00:51 2020

<table>
<thead>
<tr>
<th>JOBID</th>
<th>PARTITION</th>
<th>NAME</th>
<th>USER</th>
<th>STATE</th>
<th>TIME</th>
<th>TIME_LIMI</th>
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<td>1:00:00</td>
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<td>1:00:00</td>
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<td>rc6-10</td>
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</table>
```
Step 8 (Cont.): Cancel job using `scancel`

https://wiki.gacrc.uga.edu/wiki/Running_Jobs_on_Sapelo2#How_to_cancel_.28delete.29_a_running_or_pending_job

```
zhuofei@ss-sub1 workDir$ squeue --me -l
Tue Sep 15 15:08:27 2020

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zhuofei@ss-sub1 workDir$

zhuofei@ss-sub1 workDir$

zhuofei@ss-sub1 workDir$

scancel 32867

zhuofei@ss-sub1 workDir$

squeue --me -l

Tue Sep 15 15:08:45 2020

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<td>1:00:00</td>
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</table>

zhuofei@ss-sub1 workDir$

zhuofei@ss-sub1 workDir$

zhuofei@ss-sub1 workDir$

squeue --me -l

Tue Sep 15 15:08:50 2020

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<td>0:23</td>
<td>1:00:00</td>
<td>1</td>
<td>c5-19</td>
</tr>
</tbody>
</table>
```
scontrol show job 32870

JobId=32870  JobName=testBowtie2

UserId=zhuofei(1772) GroupId=gacrc-instruction(21004) MCS_label=N/A
Priority=1 Nice=0 Account=gacrc-appadmin QOS=normal
JobState=RUNNING  Reason=None Dependency=(null)
Requeue=1  Restarts=0  BatchFlag=1  Reboot=0  ExitCode=0:0
RunTime=00:00:21  TimeLimit=01:00:00  TimeMin=N/A
StartTime=2020-09-15T15:30:42  EndTime=2020-09-15T16:30:42  Deadline=N/A

Command=/scratch/zhuofei/workDir/sub.sh
WorkDir=/scratch/zhuofei/workDir
StdErr=/scratch/zhuofei/workDir/testBowtie2_32870.err
StdIn=/dev/null
StdOut=/scratch/zhuofei/workDir/testBowtie2_32870.out
Job ID: 37259
Cluster: tc2
User/Group: zhuofei/gacrc-instruction
State: COMPLETED (exit code 0)
Cores: 1
CPU Utilized: 00:09:45
CPU Efficiency: 99.66% of 00:09:47 core-walltime
Job Wall-clock time: 00:09:47
Memory Utilized: 197.34 MB
Memory Efficiency: 4.82% of 4.00 GB
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<th>User</th>
<th>Partition</th>
<th>NodeList</th>
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</tr>
<tr>
<td>batch</td>
<td>ra3-19,ra4-12</td>
<td>down*</td>
<td>48</td>
<td>128914</td>
<td>AMD,Opteron,QDR</td>
<td>(null)</td>
<td></td>
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<tr>
<td>batch</td>
<td>b1-[3-23],d4-[6-10]</td>
<td>drained</td>
<td>32+</td>
<td>128596+</td>
<td>AMD,EPYC,EDR</td>
<td>(null)</td>
<td></td>
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<tr>
<td>batch</td>
<td>c1-3</td>
<td>drained</td>
<td>28</td>
<td>64205</td>
<td>Intel,Broadwell,EDR</td>
<td>(null)</td>
<td></td>
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<tr>
<td>batch</td>
<td>ra3-[1-18,20-24],ra4-[2-11,13-14,18-20]</td>
<td>drained</td>
<td>48</td>
<td>128914+</td>
<td>AMD,Opteron,QDR</td>
<td>(null)</td>
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</tr>
<tr>
<td>batch</td>
<td>rc6-10</td>
<td>drained</td>
<td>28</td>
<td>64205</td>
<td>Intel,Broadwell,QDR</td>
<td>(null)</td>
<td></td>
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<tr>
<td>batch</td>
<td>b1-2,d4-5</td>
<td>idle</td>
<td>32+</td>
<td>128596+</td>
<td>AMD,EPYC,EDR</td>
<td>(null)</td>
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<tr>
<td>batch</td>
<td>c5-19</td>
<td>idle</td>
<td>32</td>
<td>192039</td>
<td>Intel,Skylake,EDR</td>
<td>(null)</td>
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<tr>
<td>gpu_p</td>
<td>c4-23</td>
<td>drained</td>
<td>32</td>
<td>192038</td>
<td>Intel,Skylake,EDR</td>
<td>gpu:P100:1</td>
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<tr>
<td>highmem_p</td>
<td>ra4-16</td>
<td>draining</td>
<td>48</td>
<td>128914</td>
<td>AMD,Opteron,QDR</td>
<td>(null)</td>
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</tr>
<tr>
<td>highmem_p</td>
<td>d4-[11-12]</td>
<td>drained</td>
<td>32</td>
<td>515743</td>
<td>AMD,EPYC,EDR</td>
<td>(null)</td>
<td></td>
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<tr>
<td>highmem_p</td>
<td>ra4-[21-24]</td>
<td>drained</td>
<td>48</td>
<td>515986</td>
<td>AMD,Opteron,QDR</td>
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<tr>
<td>inter_p</td>
<td>ra4-16</td>
<td>draining</td>
<td>48</td>
<td>128914</td>
<td>AMD,Opteron,QDR</td>
<td>(null)</td>
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<tr>
<td>inter_p</td>
<td>ra4-17</td>
<td>drained</td>
<td>48</td>
<td>257938</td>
<td>AMD,Opteron,QDR</td>
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</tbody>
</table>
Obtain Job Details

https://wiki.gacrc.uga.edu/wiki/Running_Jobs_on_Sapelo2#How_to_check_resource_utilization_of_a_running_or_finished_job

Option 1: `scontrol show job JobID` for details of a running or pending job

Option 2: `seff` for details of computing resource usage of a finished job

Option 3: `sacct -gacrc` or `sacct -gacrc -v` for details of computing resource usage of a running or finished job

Option 4: Email notification from finished jobs (completed, canceled, or crashed), if using:

```
#SBATCH --mail-user=username@uga.edu
#SBATCH --mail-type=END,FAIL
```
## Interactive jobs

- [How to open an interactive session](https://wiki.gacrc.uga.edu/wiki/Running_Jobs_on_Sapelo2#How_to_open_an_interactive_session)
- [How to run an interactive job with Graphical User Interface capabilities](https://wiki.gacrc.uga.edu/wiki/Running_Jobs_on_Sapelo2#How_to_run_an_interactive_job_with_Graphical_User_Interface_capabilities)

<table>
<thead>
<tr>
<th>Description</th>
<th>Slurm Command</th>
</tr>
</thead>
<tbody>
<tr>
<td>Start an interactive session</td>
<td><code>qlogin</code></td>
</tr>
<tr>
<td>Start an interactive session with X forwarding</td>
<td><code>xqlogin</code></td>
</tr>
</tbody>
</table>

| `qlogin` | `srn --pty -p inter_p --mem=2G --nodes=1 --ntasks-per-node=1 --time=8:00:00 --job-name=qlogin bash` |
| `xqlogin` | `srn --pty --x11 -p inter_p --mem=2G --nodes=1 --ntasks-per-node=1 --time=8:00:00 --job-name=xqlogin bash` |
GACRC Wiki [http://wiki.gacrc.uga.edu](http://wiki.gacrc.uga.edu)
Kaltura channel [https://kaltura.uga.edu/channel/GACRC/176125031](https://kaltura.uga.edu/channel/GACRC/176125031)

System: [https://wiki.gacrc.uga.edu/wiki/Systems#Sapelo2](https://wiki.gacrc.uga.edu/wiki/Systems#Sapelo2)
Connection: [https://wiki.gacrc.uga.edu/wiki/Connecting#Connecting_to_Sapelo2](https://wiki.gacrc.uga.edu/wiki/Connecting#Connecting_to_Sapelo2)
Software: [https://wiki.gacrc.uga.edu/wiki/Software_on_Sapelo2](https://wiki.gacrc.uga.edu/wiki/Software_on_Sapelo2)
Running Jobs: [https://wiki.gacrc.uga.edu/wiki/Running_Jobs_on_Sapelo2](https://wiki.gacrc.uga.edu/wiki/Running_Jobs_on_Sapelo2)
Monitoring Jobs: [https://wiki.gacrc.uga.edu/wiki/Monitoring_Jobs_on_Sapelo2](https://wiki.gacrc.uga.edu/wiki/Monitoring_Jobs_on_Sapelo2)
Sample scripts: [https://wiki.gacrc.uga.edu/wiki/Sample_batch_job_submission_scripts_on_Sapelo2](https://wiki.gacrc.uga.edu/wiki/Sample_batch_job_submission_scripts_on_Sapelo2)
Transfer File: [https://wiki.gacrc.uga.edu/wiki/Transferring_Files](https://wiki.gacrc.uga.edu/wiki/Transferring_Files)
Linux Command: [https://wiki.gacrc.uga.edu/wiki/Command_List](https://wiki.gacrc.uga.edu/wiki/Command_List)
Training: [https://wiki.gacrc.uga.edu/wiki/Training](https://wiki.gacrc.uga.edu/wiki/Training)
GACRC Help and Support
https://wiki.gacrc.uga.edu/wiki/Getting_Help

➢ Job Troubleshooting:

Please tell us details of your question or problem, including but not limited to:

✓ Your user name
✓ Your job ID
✓ Your working directory
✓ The queue name and command you used to submit the job

➢ Software Installation:

✓ Specific name and version of the software
✓ Download website
✓ Supporting package information if have

When you ask GACRC to test or troubleshoot your jobs, Please make sure of the correctness of your datasets being used!
GACRC Service Catalog

Services (11)

Account Creation
For a research group's PI to request user accounts for group members on the GACRC computing systems.

Class Account Creation
For an instructor to request user accounts for students attending a course that will need to use GACRC computing systems.

Class Account Modification
For instructors to request changes to be made in previously requested class account.

Computing Lab Modification/Deletion

General Internal

General Support
Report issues and request help with GACRC systems, except for software installation requests and account/lab creation requests.

Lab Creation
For a research group's PI to register a computing lab on the GACRC computing systems

Modify/Delete Account
For PIs to request changes in or deletion of user accounts on GACRC computing systems.

Software Installation/Update
Request software and common application database (e.g. NCBI blast databases) installation and upgrade.

My Recent Requests

- home directory is not truly provisioned: ss57215
- GACRC Sapeko2 New Lab/Use Account Request 2018-11-16_postTraining
- GACRC Sapeko2 Cluster New Lab/Use Account Request 2018-11-15_postTraining
- provision 5 user accounts for ugahebdesk group
- GACRC Sapeko2 New Lab/Use Account Request 2018-12-22_postTraining

Popular Services

- EITS Help Desk Support Request
- MyID Account Request
- Change Request
- 62 Restricted VPN Access
- Terry Classroom & Meeting Room Support

My Recently Visited Services

- Modify/Delete Account
- Class Account Creation
General Support

If you do not have a myID, please mail gacrctech@uga.edu, and we will respond promptly.

The purpose of this form is to provide a method to report issues and to request help with GACRC systems.

Please use this form for all questions and support needs (e.g., to report issues, to troubleshoot jobs, to request resources or granting help, etc.). Please do not use this form for software installation requests or lab user account management, which all have separate forms.

Please refer to the GACRC documentation for information on GACRC resources, how to connect and transfer files, how to run jobs, installed software list, training schedule, and a FAQ.

The link to this documentation is https://wiki.gacrctech.edu

This site is operated by Enterprise Information Technology Services (ETS) at the University of Georgia.

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https://uga.teamdynamic.com/TDCClient/Requests/ServiceCatalogSearch
### Slurm job states

<table>
<thead>
<tr>
<th>Code</th>
<th>State</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>R</td>
<td>Running</td>
<td>Job is running on compute node(s)</td>
</tr>
<tr>
<td>PD</td>
<td>Pending</td>
<td>Job is waiting for compute node(s)</td>
</tr>
<tr>
<td>CD</td>
<td>Completed</td>
<td>Job completed</td>
</tr>
<tr>
<td>CG</td>
<td>Completing</td>
<td>Job is completing</td>
</tr>
<tr>
<td>CA</td>
<td>Canceled</td>
<td>Job was canceled</td>
</tr>
<tr>
<td>F</td>
<td>Failed</td>
<td>Job terminated with non-zero exit code</td>
</tr>
<tr>
<td>NF</td>
<td>Node Fail</td>
<td>Job terminated due to failure of node(s)</td>
</tr>
</tbody>
</table>
## Commands for submitting and canceling jobs

<table>
<thead>
<tr>
<th>Description</th>
<th>Slurm Command</th>
</tr>
</thead>
<tbody>
<tr>
<td>Submit a batch job to queue</td>
<td><code>sbatch sub.sh</code></td>
</tr>
<tr>
<td>Delete a job from queue</td>
<td><code>scancel &lt;jobID&gt;</code></td>
</tr>
<tr>
<td>Cancel all your job(s)</td>
<td><code>scancel -u &lt;username&gt;</code></td>
</tr>
<tr>
<td>Cancel all your pending job(s)</td>
<td><code>scancel -t PENDING -u &lt;username&gt;</code></td>
</tr>
<tr>
<td>Cancel your job(s) by job name</td>
<td><code>scancel --name &lt;jobname&gt;</code></td>
</tr>
<tr>
<td>Cancel an element (index) of an array job (jobID)</td>
<td><code>scancel &lt;jobID&gt;_&lt;index&gt;</code></td>
</tr>
</tbody>
</table>
# Commands for monitoring jobs

<table>
<thead>
<tr>
<th>Description</th>
<th>Slurm Command</th>
</tr>
</thead>
<tbody>
<tr>
<td>Command</td>
<td>squeue or squeue -l</td>
</tr>
<tr>
<td>Job status of all your jobs</td>
<td>squeue --me or squeue --me -l</td>
</tr>
<tr>
<td>Job status of a job</td>
<td>squeue -j &lt;jobID&gt;</td>
</tr>
<tr>
<td>Job status of job(s) from a user</td>
<td>squeue -u &lt;username&gt;</td>
</tr>
<tr>
<td>Job status with details</td>
<td>scontrol show job &lt;job ID&gt;</td>
</tr>
<tr>
<td></td>
<td>scontrol show job -dd &lt;job ID&gt;</td>
</tr>
<tr>
<td>Job’s resource usage</td>
<td>sacct-gacrc</td>
</tr>
<tr>
<td>View job batch script</td>
<td>scontrol write batch_script &lt;job ID&gt; [filename]</td>
</tr>
</tbody>
</table>
Slurm headers for running a Serial (single-core) job
https://wiki.gacrc.uga.edu/wiki/Sample_batch_job_submission_scripts_on_Sapelo2

#!/bin/bash
#SBATCH --job-name=testBowtie2 # Job name (testBowtie2)
#SBATCH --partition=batch # Queue name (batch)
#SBATCH --ntasks=1 # Run in a single task using one CPU core on a single node
#SBATCH --mem=4G # Job memory limit (4 GB)
#SBATCH --time=1:00:00 # Time limit hrs:min:sec or days-hours:minutes:seconds
#SBATCH --export=NONE # Do not load any users’ explicit environment variables
#SBATCH --output=%x_%j.out # Standard output log, e.g., testBowtie2_1234.out
#SBATCH --error=%x_%j.err # Standard error log, e.g., testBowtie2_1234.err
#SBATCH --mail-type=END,FAIL # Mail events (BEGIN, END, FAIL, ALL)
#SBATCH --mail-user=username@uga.edu # Where to send mail

cd $SLURM_SUBMIT_DIR # Change directory to job submission directory
ml Bowtie2/2.4.1-GCC-8.3.0 # Load software module and run bowtie2 below
bowtie2 -x ./index/lambda_virus -U ./myreads.fq -S output.sam

3/19/2021
Slurm headers for running a Threaded job

```
#!/bin/bash
#SBATCH --job-name=testBowtie2      # Job name (testBowtie2)
#SBATCH --partition=batch           # Queue name (batch)
#SBATCH --nodes=1                   # Run all processes on a single node
#SBATCH --ntasks=1                  # Run in a single task on a single node
#SBATCH --cpus-per-task=8           # Number of CPU cores per task (8)
#SBATCH --mem=10G                   # Job memory limit (10 GB)
#SBATCH --time=1:00:00              # Time limit hrs:min:sec or days-hours:minutes:seconds
#SBATCH --export=NONE               # Do not load any users’ explicit environment variables
#SBATCH --output=%x_%j.out           # Standard output log, e.g., testBowtie2_1234.out
#SBATCH --error=%x_%j.err            # Standard error log, e.g., testBowtie2_1234.err
#SBATCH --mail-type=END,FAIL        # Mail events (BEGIN, END, FAIL, ALL)
#SBATCH --mail-user=username@uga.edu # Where to send mail

cd $SLURM_SUBMIT_DIR
ml Bowtie2/2.4.1-GCC-8.3.0
bowtie2 -p 8 -x ./index/lambda_virus -U ./myreads.fq -S output.sam
```
Slurm headers for running an **Array** job

```bash
#!/bin/bash
#SBATCH --job-name=testBowtie2Array # Job name (testBowtie2Array)
#SBATCH --partition=batch # Queue name (batch)
#SBATCH --ntasks=1 # Run in a single task using one CPU core on a single node
#SBATCH --mem=4G # Job memory limit (4 GB)
#SBATCH --time=1:00:00 # Time limit hrs:min:sec or days-hours:minutes:seconds
#SBATCH --export=NONE # Do not load any users’ explicit environment variables
#SBATCH --output=%x_%j.out # Standard output log, e.g., testBowtie2Array_1234.out
#SBATCH --error=%x_%j.err # Standard error log, e.g., testBowtie2Array_1234.err
#SBATCH --array=0-9 # Array element range from 0 to 9, i.e. 10 element jobs

cd $SLURM_SUBMIT_DIR
ml Bowtie2/2.4.1-GCC-8.3.0 # Original data is split into 10 pieces and run in each element job
bowtie2 -x ./index/lambda_virus -U ./myreads_$SLURM_ARRAY_TASK_ID.fq \
-S output_$SLURM_ARRAY_TASK_ID.sam
```
#!/bin/bash

#SBATCH --job-name=testOpenMP  # Job name (testOpenMP)
#SBATCH --partition=batch       # Queue name (batch)
#SBATCH --nodes=1               # Run all processes on a single node
#SBATCH --ntasks=1              # Run in a single task on a single node
#SBATCH --cpus-per-task=12     # Number of CPU cores per task (12)
#SBATCH --mem=10G              # Job memory limit (10 GB)
#SBATCH --export=NONE           # Do not load any users’ explicit environment variables
#SBATCH --time=24:00:00         # Time limit hrs:min:sec or days-hours:minutes:seconds
#SBATCH --output=%x_%j.log      # Standard output and error log, e.g., testOpenMP_1234.log
#SBATCH --mail-type=END,FAIL    # Mail events (BEGIN, END, FAIL, ALL)
#SBATCH --mail-user=username@uga.edu # Where to send mail

cd $SLURM_SUBMIT_DIR
export OMP_NUM_THREADS=$SLURM_CPUS_PER_TASK  # Sets the number of threads to use for OpenMP parallel regions
ml foss/2019b  # Load toolchain module
./myProgram.x  # Run your program binary compiled with OpenMP
Slurm headers for running a MPI job

```bash
#!/bin/bash
#SBATCH --job-name=testMPI
#SBATCH --partition=batch
#SBATCH --nodes=2
#SBATCH --ntasks-per-node=16
#SBATCH --cpus-per-task=1
#SBATCH --mem-per-cpu=500M
#SBATCH --time=24:00:00
#SBATCH --export=NONE
#SBATCH --output=%x_%j.log
#SBATCH --mail-type=END,FAIL
#SBATCH --mail-user=username@uga.edu

cd $SLURM_SUBMIT_DIR
ml foss/2019b
mpirun -n 32 ./myProgram.x
```

# Job name (tesMPI)
# Queue name (batch)
# Run on two nodes
# How many tasks on each node; Number of tasks=32=MPI ranks
# Number of CPU cores per task; 16 CPU cores per node
# Memory per allocated CPU; 8GB (500MB*16) memory per node
# Time limit hrs:min:sec or days-hours:minutes:seconds
# Do not load any users’ explicit environment variables
# Standard output and error log, e.g., testMPI_1234.log
# Mail events (BEGIN, END, FAIL, ALL)
# Where to send mail

# Load toolchain module
# Run your program binary compiled with OpenMPI with 32 ranks
#!/bin/bash
#SBATCH --job-name=testHybrid
#SBATCH --partition=batch
#SBATCH --nodes=2
#SBATCH --ntasks-per-node=8
#SBATCH --cpus-per-task=4
#SBATCH --mem-per-cpu=500M
#SBATCH --time=24:00:00
#SBATCH --export=NONE
#SBATCH --output=%x_%j.log
#SBATCH --mail-type=END,FAIL
#SBATCH --mail-user=username@uga.edu

cd $SLURM_SUBMIT_DIR
export OMP_NUM_THREADS=$SLURM_CPUS_PER_TASK
ml foss/2019b
mpirun -n 16 ./myProgram.x

# Job name (testHybrid)
# Queue name (batch)
# Run on two nodes
# How many tasks on each node; Number of tasks=16=MPI ranks
# Number of CPU cores per task; 32 CPU cores per node
# Memory per allocated CPU; 16GB (500MB*32) memory per node
# Time limit hrs:min:sec or days-hours:minutes:seconds
# Do not load any users’ explicit environment variables
# Standard output and error log
# Mail events (BEGIN, END, FAIL, ALL)
# Where to send mail
# Change directory to job submission directory
# Sets the number of threads to use for OpenMP parallel regions
# Load toolchain module
# Run your program binary compiled with OpenMPI with 16 ranks
#!/bin/bash

#SBATCH --job-name=amber            # Job name
#SBATCH --partition=gpu_p           # Partition (queue) name, i.e., gpu_p
#SBATCH --gres=gpu:1                # Requests one GPU device; --gres=gpu:P100:1, --gres=gpu:K40:1
#SBATCH --ntasks=1                  # Run a single task
#SBATCH --cpus-per-task=2           # Number of CPU cores per task
#SBATCH --mem=40gb                  # Job memory request
#SBATCH --time=10:00:00             # Time limit hrs:min:sec
#SBATCH --export=NONE               # Do not load any users’ explicit environment variables
#SBATCH --output=%x_%j.out          # Standard output and error log, e.g., amber_1234.out
#SBATCH --mail-type=END,FAIL        # Mail events (BEGIN, END, FAIL, ALL)
#SBATCH --mail-user=username@uga.edu # Where to send mail

cd $SLURM_SUBMIT_DIR
ml Amber/18-fosscuda-2018b-AmberTools-18-patchlevel-10-8
mpiexec $AMBERHOME/bin/pmemd.cuda -O -i ./prod.in -o prod_c4-23.out -p ./dimerFBP_GOL.prmtop -c ./restart.rst \ -r prod.rst -x prod.mdcrd
Slurm headers for running a Singularity container

#!/bin/bash
#SBATCH --job-name=test_sortmerna  # Job name
#SBATCH --partition=batch  # Partition (queue) name
#SBATCH --ntasks=1  # Run on a single CPU
#SBATCH --mem=8gb  # Job memory request
#SBATCH --time=02:00:00  # Time limit hrs:min:sec
#SBATCH --export=NONE  # Do not load any users’ explicit environment variables
#SBATCH --output=sortmerna.%j.out  # Standard output log, e.g., sortmerna.1234.out
#SBATCH --error=sortmerna.%j.err  # Standard error log, e.g., sortmerna.1234.err
#SBATCH --cpus-per-task=4  # Number of CPU cores per task
#SBATCH --mail-type=END,FAIL  # Mail events (NONE, BEGIN, END, FAIL, ALL)
#SBATCH --mail-user=username@uga.edu  # Where to send mail

cd $SLURM_SUBMIT_DIR
singularity exec /apps/singularity-images/sortmerna-3.0.3.simg sortmerna --threads 4 --ref db.fasta,db.idx --reads file.fa \\ --aligned base_name_output
Guideline Tips

- Do NOT use Login node to run CPU/memory intensive tasks directly ➔ submit job to queue!
- Do NOT use Login Node to transfer data between your local computer and cluster ➔ use Transfer node!
- Do NOT use Home for storing job data ➔ use /scratch/MyID
- Do NOT park data in Scratch or Local Scratch ➔ clean up when job finishes or exits from node
- Do NOT park data permanently in Project ➔ download data to your local drive
- NO large memory job running on batch partition ➔ use highmem_p
- NO small memory job running on highmem_p partition ➔ use batch
- In general, number of threads you want to run with a parallel job = number of cores requested
- When you archive data using tar on /scratch, please do not use z option (compression option). After you achieved data by tar, you can use gzip to compress it.
Practical Tips

• Each directory should not have too many files inside! A rule of thumb would be to try to keep no more than a few tens of thousands of files (<10000 would be even better) in any single directory which is accessed frequently.

All files are in ONE single dir! ✗

Files are organized in subdirs! ✓
Thank You!

Telephone Support
EITS Help Desk: 706-542-3106
Monday – Thursday: 7:30 a.m. – 7:30 p.m.
Friday: 7:30 a.m. – 6 p.m.
Saturday – Sunday: 1 p.m. – 7 p.m.

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